



Portable Lighting Solutions, Inc.  
Warranty Policy  
847.533.3016  
[plsinc200@gmail.com](mailto:plsinc200@gmail.com)

### **Warranty Policy:**

Portable Lighting Solutions, Inc. hereby warrants the Quasar 360 to be free from defects in material and workmanship at the time of purchase from Portable Lighting Solutions, Inc. or an authorized distributor in the United States.

Portable Lighting Solutions, Inc. offers a **1 year Limited Warranty** for defective workmanship, under normal use and maintenance. Regardless if purchased for commercial/non-commercial use.

Portable Lighting Solutions, Inc. will offer our 300-Watt exclusive bulb to have the same **Limited Warranty** as the balloon light. Shall it become unsuccessful under normal use and maintenance. No replacement bulb shall be released to the consumer under warranty until the defective bulb is in full possession by Portable Lighting Solutions, Inc. The bulb is UL Listed and is IP64 rated.

Portable Lighting Solutions, Inc. during the warranty period will repair, replace, or send parts to the consumer to repair on site if proven defective. Warranty on the repair will be warranted for the remaining period that began on the date of purchase. All defective components Portable Lighting Solutions, Inc. will take full possession in the exchange of a replacement. Defective components will not be sent back to the consumer, if they shall be replaced.

The warranty policy **only** applies to the original purchaser and is non transferable.

### **The Limited Warranty Does Not Cover:**

Portable Lighting Solutions, Inc. will not cover as follows:

- ✓ Neglect
- ✓ Discoloring
- ✓ Product modifications
- ✓ Normal wear and tear
- ✓ Scratches / Nicks from everyday use
- ✓ Not properly mounting to equipment
- ✓ Using abrasive cleaning products on the cover
- ✓ Using improper voltage (listed on the specifications)
- ✓ Any act of God

### **Obtaining Warranty:**

To obtain warranty the consumer must notify Portable Lighting Solutions, Inc. within 7 business days of discovering defects by calling or sending an e-mail, additional information might be required from the consumer at that time. No consumer can send in a product for inspection without the return goods authorization (RGA) release form from Portable Lighting Solutions, Inc. Consumers must have an invoice for referencing, failure of the proper information may result in Portable Lighting Solutions, Inc. unable to assistance in the warranty procedure. If the consumer purchased from an authorized distributor the consumer may contact Portable Lighting Solutions, Inc. to obtain warranty. Upon obtaining warranty to the consumer a shipping label will be provided from Portable Lighting Solutions, Inc.

### **Exclusions:**

Portable Lighting Solutions will offer a **1 year Limited Warranty** on the adapter mount and truck mount accessory. However, all tripods are the consumer's responsibility to obtain warranty with the original manufacturer.